# THE Edison Report

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# VENDOR CONTRACT AWARDED AND IMPLEMENTATION BEGINS

The ERP contract was awarded to MAXIMUS to work with the State to implement PeopleSoft software. The workforce for the project now includes state personnel, MAXIMUS staff, Oracle representatives, and members of the consulting firm, Salvaggio, Teal & Assoc.

Project Edison's employees are divided into the following teams: Payroll, HR, Financial, Logistics/Procurement, Technical, and Enterprise Readiness (ER).

The Payroll, HR, Financial, and Logistics/Procurement Teams will be responsible for working with Agency Implementation Teams to verify requirements, configure software, perform fit-gap analyses, construct work flows, help assign user roles, design reports, and perform testing.

The Technical Team will ensure the hardware is in place, load/maintain software applications, handle the data conversion processes, coordinate interface development, and perform quality control. Other responsibilities include security and testing the system.

The ER Team will guide agencies through implementation changes. Two to three ER members will be assigned to each agency. The ER members have been dubbed, "Agency Change Experts" or ACEs, and will work closely with their respective agencies. The ER Team will also be in charge of training (Fall 2007), Help Desk Support, and communications throughout the project.

A meeting is being planned to introduce agency Liaisons to their respective ACEs and to the MAXIMUS staff. Other items on the agenda will include the responsibilities and next steps for Liaisons and agencies, and a question and answer session. Meeting details will be communicated to Liaisons in the near future.

#### **MAXIMUS**

Project Edison is pleased to welcome MAXIMUS to our team. MAXIMUS is one of the nation's leading pro- MAXIMUS viders of program management, HELPING GOVERNMENT SERVE THE PEOPLI consulting, and information technology solutions to government.

MAXIMUS is the prime contractor for ERP software and related implementation, support, licensure, and maintenance services for the Edison Project. This project encompasses the implementation of a statewide, integrated system that will provide solutions to current administrative business processes and technology problems.

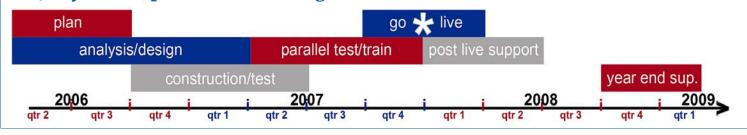
MAXIMUS, an Oracle/PeopleSoft Certified consulting alliance partner, has been responsible for more successful state and local government ERP implementations than any other firm. To date, MAXIMUS has completed 175 PeopleSoft public sector implementations. Other statewide implementations for MAXIMUS include: North Dakota, Oklahoma and Indiana.

Improved business processes and technology should save State agencies a significant amount of money and relieve substantial administrative burden, ultimately enabling State employees to better serve the needs of Tennessee's citizens.

MAXIMUS has enjoyed a long-standing relationship with the State of Tennessee. Much of the Company's presence has been with child support-related contracts through Human Services. MAXIMUS also supports the new hire reporting for child support.

In addition, MAXIMUS provides Medicaid claiming support to recoup additional federal monies for TennCare. MAXIMUS also has a number of contracts to provide private probation services, fleet, and asset management software and services for the State.

### HR/Payroll Implementation Stages



#### **Excellent Work!**

The MAXIMUS staff is reviewing the documentation provided by the agencies, such as the required interfaces and "To Be" processes. A BIG "Thank You" to everyone who pro-

vided input...MAXIMUS is very complimentary of the groundwork performed!

### **Thank You to Participating Agencies**

A number of agencies demonstrated their commitment to the Edison Project by allowing Edison team members to work and train within their organizations, gaining valuable functional knowledge and obtaining insight into the agencies' processes. Our warmest thanks are extended to everyone supporting this effort! We believe that the opportunities to work and train in your agencies provided a win-win for the agencies who participated as well as for those Edison team members who worked with you.

#### Participating agencies:

- Agriculture
- Arts Commission
- Children's Services
- Correction
- District Attorney General
- Education
- Environment & Conservation
- Finance & Administration
- General Services
- Health
- Human Services
- Legislature
- Mental Health
- Mental Retardation
- Personnel
- Revenue
- Transportation
- Treasury
- TWRA

# **Upcoming Communications**

Now that the implementation is underway, quarterly newsletters will be forthcoming. Past newsletters are available at: http://intranet.state.tn.us/erp/

## **Questions/Suggestions?**

If you have any questions or suggestions, please contact us via e-mail at edison@state.tn.us



### **Edison Team Spotlight: John Moore**

The role of the Human Resources team manager is essential to the success of Project Edison. John Moore, who holds that position, refers to the importance of HR as, "just a part of the total solution, but important from the sense that things that happen on the HR side trigger many different processes in the other ERP module areas."

Before joining Project Edison, John Moore was the Personnel Director at the Dept. of Agriculture. Prior to that, he was the Personnel Director at the Dept. of Environment and Conservation, and the Director of Classification/Compensation at the Dept. of Personnel. Moore received his BS degree in Personnel Management at the University of Tennessee and began his career as a Statistician for the Dept. of Employment Security. Since 1970, John has cumulatively achieved 25 years of service to the State of Tennessee.

John foresees the most beneficial effect of Project Edison to be the integration and business process changes. "Both areas should eliminate the majority of paper shuffling and duplication of tasks that currently take place in so many different administrative areas. This will greatly improve the time it takes to get things approved for the agencies."

Things you may not know about John:

- John is a part-time cyclist who has ridden on the State Park's sponsored, "Bicycle Ride Across Tennessee" for the past 14 years.
- He's a great fan of Volunteer football and has held UT season tickets for more than 30 years.
- John and his wife of 33 years, Sandy, have three sons. One is a current UT student and the other two are proud alumni.